Construction and Service Ltd.
H-1015 Budapest, 6 Csalogány Str

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RETURN POLICY

The post-sale return of products distributed and manufactured by BAU-HAUS Építőipari és Szolgáltató Ltd. from the customer (excluding warranty-related cases) is possible under the following terms and conditions:

1. Time limits for returns

Depending on the time elapsed between the date of sale and the date of return:

- If less than 15 calendar days have passed, the product will be taken back at the original sales price.
- If 15–60 calendar days have passed from the date of sale, the product will be taken back at a price reduced by 50% compared to the purchase price.
- After 60 calendar days from the date of sale, the product cannot be taken back.

2. Condition of returned goods

A basic condition for accepting returned goods is that the products must be verifiably inspected, unused, undamaged, unopened, clean, and in their original packaging. The condition of the goods must be checked and documented on-site by our sales representative prior to return transport.

3. Proof of purchase

Returned goods can only be accepted if the date of sale can be clearly determined, which must be verified based on the invoice presented.

4. Refunds

Refunding the value of returned goods in cash or by transfer is not possible.
The value of the returned goods may be used as a credit according to the valid discount list.

5. Non-returnable products

Returns are not accepted for:

- Non-stock items (special or custom products ordered exclusively at the customer's request)
- Products manufactured to individual dimensions

6. Prior agreement

Products may only be returned after prior coordination with the sales representative. This coordination must be documented in writing (e-mail, fax, or report) and must be available at the time of return transport.

7. Products with expiration dates

Products with an expiration date may be returned up to 90 calendar days before the expiration date. After this 90-day period, the goods cannot be taken back.

8. Inspection and acceptance procedure

Returned goods may only be accepted after a detailed quantity and quality inspection by the warehouse staff, in the presence of the sales representative. If the sales representative is not present at the time of return, Szabó-Turák Dávid, are authorized to assess the condition of the returned

goods. The receipt of the goods must be confirmed on the Return Goods Form by two signatures (warehouse staff + sales representative/quality inspector).

9. Validity
The BAU-HAUS Kft. Return Policy is valid from 15 September 2017 until revoked.

Törökbálint 15 szeptember 2017